**1- SMS Consent Communication:**
The information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

**2- Types of SMS Communications:**
If you have consented to receive text messages from Ohio Public Risk Insurance, you may receive messages related to the following (provide specific examples):

* Appointment reminders
* Follow-up messages
* Billing inquiries
* Promotions or offers (if applicable)

**Example:** *“Hello, thank you for your insurance quote request. A member of our team may contact you shortly to complete your quotes. Reply STOP to opt out of SMS messaging at any time.”*

**3- Message Frequency:**
Message frequency may vary depending on the type of communication. For example, you may receive up to 10 SMS messages per week related to your quote or service requests.

**4- Potential Fees for SMS Messaging:**

Please note that standard message and data rates may apply, depending on your carrier’s pricing plan. These fees may vary if the message is sent domestically or internationally.

**5- Opt-In Method:**
You may opt-in to receive SMS messages from Ohio Public Risk Insurance, in the following ways:

* Verbally, during a conversation
* By submitting an online form
* By filling out a paper form

**6- Opt-Out Method:**
You can opt out of receiving SMS messages at any time. To do so, simply reply “STOP” to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

**7- Help:**

If you are experiencing any issues, you can reply with the keyword HELP. Or you can get help directly from us. Please call: 513-683-1811

**Additional Options:**

* If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

 **8- Standard Messaging Disclosures:**

* Message and data rates may apply.
* You can opt out at any time by texting “STOP.”
* For assistance, text “HELP”